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ANDROID: SETTING UP WORKSPACE EMAIL

This article is specific to Workspace Email only. For Office 365 Email instructions, see <u>Outlook app on Android: Set up email</u>

We know you're excited to get your email set up on your Android®. We should have your email working on your device in about 5 minutes.

Use these steps to set up the native mail app with your Workspace email account. You can also use the Outlook app to get your email. Here's how to <u>set up the Outlook app</u> <u>on your Android device</u>.

If you follow the steps below, and you can't receive or send email, please see <u>Android:</u> <u>Troubleshooting Email</u> for help. You might need to make some additional changes depending on where you live and which ISPs you use

BEFORE YOU START: To set up Android with your email, you need to know your POP or IMAP Email Server Settings and ports. To find them, go to the <u>Email Setup Center</u> and write down the information that displays under Email Server Settings.

How to set up email on Android | GoDaddy



NOTE: The steps to set up email on your Android device might be a little different depending on your make/model and your network provider. However, all the information you need to set up your account (username, password, server settings) is in these steps.

To Set Up Email on Your Android-based Device

- 1. Open your device's email application.
- 2. If you already have an email account set up, press **Menu** and tap **Accounts**. Press **Menu** again and tap **Add account**.
- 3. Type your Email address and Password, and click Next.
- 4. If you have IMAP, tap **IMAP**. If you're not sure, tap **POP3**.
- 5. Use these settings for your incoming server, depending on the type of email you have:

Enter your full email address.
Enter your email account password.
pop.secureserver.net

IMAP	
Username	Enter your full email address.
Password	Enter your email account password.
IMAP server	imap.secureserver.net
Port	143

6. Use these settings for your outgoing server:

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As a troubleshooting step, you must have enabled SMTP relays for your account. For more information, see <u>Managing Your Email Account SMTP</u> <u>Relays</u>.

SMTP (Outgoing Mail Server)		
SMTP server	smtpout.secureserver.net	
Port	80	
Security type	None	

- 7. Select **Require sign-in** and make sure your **Username** (your full email address) and **Password** are correct. Tap **Next**.
- 8. Tap **Next** again. Name your account and enter the name you want to display on outgoing messages.
- 9. Tap **Done**.

That's it. If everything is working OK, you should see some email messages. To make sure you can send messages, go ahead and compose an email and send it to yourself.

Some Android devices and mail clients do not require sign in. Therefore, if the settings above are not working for you, please go back to step 7 and uncheck **Require sign-in**, then proceed with setup.

If you're not receiving email messages or you can't send messages, see <u>Android:</u> <u>Troubleshooting Email</u>. Don't worry. There are a few things that can happen during the setup process. We'll help you investigate and fix them.